

CURRICULUM VITAE

Mariam Naqesh-Bandi

MPharm, MRPharmS

Pharmaceutical Industry Consultant



Recognised Areas of Expertise

A qualified Pharmacist with 12 years' experience in the UK Pharmacy sector and 9 years in pharmaceutical wholesale distribution, comprising of roles as WDA(H) licence holder, MHRA GDP Inspector and most recently, Senior Consultant and Trainer. The vast array of experience gained has been utilised in working with industry professionals and organisations to ensure the integrity of the medicines supply chain and ultimately, to protect public health.

Involvement with Professional Associations/Societies

Royal Pharmaceutical Society

Current Employment

- Independent Consultant working on behalf of ExPharmaceutical Inspectors Consortium Limited; providers of consultation and audit services to the Pharmaceutical Industry.

Career History

Contract Responsible Person and Responsible Person (import) July 2022 - Present

Independent

- Responsibility for product quality and the implementation and maintenance of the quality management system (QMS).
- Ensure company processes are compliant with The Human Medicines Regulations and Good Distribution Practice (GDP) for medicinal products.
- Focus on the management of licensable activities, the accuracy and quality of records, and compliance with Standard Operating Procedures (SOP) and GDP.
- Provide technical skills and knowledge for all aspects of the companies' quality activities, including product distribution, facility and equipment management, contractor management, stock handling and procurement, and management of workflow.
- Have a clear reporting line to the Licence Holder, communicating the compliance status of the company.
- Have access to all areas, sites, stores, staff, and records relating to the licensable activities being carried out.
- Carry out internal audits to ensure operations were compliant and were being continuously improved.
- Ensure all personnel were suitably trained to carry out their roles.
- Host regulatory inspections and put in corrective measures of any findings and comments.

Director & Senior Consultant

Jan 2022 - Present

SeerPharma (UK)

- Provide specialist training on the Responsible Person “Gold Standard” course which is accredited and certified by Cogent and recognised by the Medicines and Healthcare products Regulatory Agency (MHRA).
- Provide bespoke in-house training for pharmaceutical wholesalers, focusing on specific areas of GDP and identified company learning requirements to enhance compliance and competency.
- Provide contractual consultancy work for pharmaceutical distributors operating a variety of different and complex business models, in order to aid their compliance to GDP and UK legislation.
- Provide contract Responsible Person services for Pharmaceutical Distributors, ensuring they operate a compliant and robust quality management system and have personnel who are suitably trained to carry out their roles in GDP.
- Organise, attend events and present at conferences and symposia, allowing the networking and engagement of industry peers.

Good Distribution Practice (GDP) Inspector

Oct 2018 – Mar 2021

Medicines and Healthcare products Regulatory Agency (MHRA)

Conducted inspections on pharmaceutical wholesale distributors to assess their compliance with UK regulations in order to protect public health.

- Demonstrated and applied in-depth knowledge of Agency inspection policies and procedures, including the regulatory framework and applicable legislation, law and guidance.
- Led routine inspections of pharmaceutical wholesale companies, managing the preparation, conduct and close out.
- Determined the seriousness of inspection findings and communicated critical GDP non-compliances to the Inspection Action Group (IAG) or Compliance Management Team (CMT), making/ratifying recommendations relating to technical and/or scientific issues.
- Trained and mentored junior members of the team, providing support and training in dealing with complex inspection findings and conducted training for colleagues on areas of regulatory expertise.

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- Led discussions at agency meetings to provide scientific and technical advice to internal and external stakeholders, acknowledging the wider global regulatory framework.
- Led the implementation of the remote inspection process during the Covid-19 pandemic where travel restrictions were in place.
- Presented at annual MHRA GMDP Symposia.
- Worked effectively with wider agency colleagues, providing guidance and advice on GDP.

Locum Pharmacist

Aug 2012 - Present

Various companies

Providing Pharmacist services for Community Pharmacies.

- Locuming in numerous Community Pharmacies, including independent and large chain pharmacies.
- Continuously updating professional knowledge and skills relevant to working practice through training events and Continuing Professional Development (CPD).
- Clinically check prescriptions and overlook all Pharmacy operating procedures, taking responsibility for all actions and decisions made.
- Work efficiently under pressure and time constraints during a Pharmacy's busy hours, whilst maintaining quality of services provided.
- Welcome and respect diversity and cultural differences amongst the workforce and patients, always finding ways to overcome any language barriers.
- Working in partnership with Doctors, Nurses and other healthcare professionals involved in the patient's treatment and care.
- Diagnose minor ailments over-the-counter and treat patients accordingly.
- Provide Travel Health and Erectile Dysfunction services.
- Actively involve patients in the decision making of their treatment and care, whilst maintaining their trust and confidence.
- Regularly review patient medications through Medicine Use Reviews (MUR), implementing any necessary clinical changes and ensuring patient compliance by counselling them on the safe and effective use of their medicines.
- Promoting a healthy lifestyle amongst patients by providing weight management clinics, Smoking Cessation services, and Health Checks (Cholesterol, Diabetes, Blood Pressure).
- Developing the workforce by training and educating colleagues and students, and sharing the knowledge, skills and expertise required for an effective Pharmacy team.
- Work with different learning styles, characters and attitudes. Using these varied abilities and skills to the team's advantage.
- Creating and maintaining a happy environment by recognising and rewarding hard work. Also, resolving problems and conflict through effective communication.

Managing Director

Oct 2012 – Sep 2016

NMB Medical Limited

Pharmaceutical wholesale distribution company, specialising in the export of medicinal products and devices.

- Set up the business in the UK with the aim of providing high quality medicines to those struggling to obtain them.
- Opened the NMB Medical office in Erbil, Kurdistan-Iraq and established a growing network of customers comprising of Hospitals and Pharmacies.
- Initiated distribution partnerships with UK and EU Suppliers.

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- Created an effective and concise Quality Management System that covered all the working practices of NMB Medical and ensured it was compliant with Good Distribution Practice (GDP) guidelines.
- Overlooked and took accountability for all wholesale activities, ensuring product integrity was maintained at all times.
- Marketed new products through promotional launches.
- Strived to develop the business through regular market research, seeking new business opportunities and customer appraisals.
- Delegated roles to staff, assessing their performance to determine they were working to their best ability.
- Kept up to date with regulatory standards set out by the MHRA.

Aesthetics Practitioner

June 2012 – Present

NMB Medical Limited

Provided cosmetic enhancement services to private clients.

- Trained and accredited by Medics Direct (Harley Street) to administer Botulinum Toxin Type A for forehead lines, crows' feet and frown lines.
- Consulted with individual clients to discuss personal objectives and subsequently provided a tailor-made package that best suits their requirements.

Pre-Registration Pharmacist

Aug 2011 – July 2012

TESCO Pharmacy

One-year compulsory Pre-Registration training following graduation of MPharm Degree.

- Organised staff training days to teach new Pharmacy staff the skills required to work in the Pharmacy.
- Increased Pharmacy Sales through promotional events in Shopping Centres.
- Arranged staff dinners to build and drive the workforce.
- Studied and developed professional knowledge to meet required Performance standards set out by the General Pharmaceutical Council (GPhC).
- Assisted the Pharmacist when dealing with clinical queries.
- Completed and passed the GPhC Pharmacist registration examination.

Pharmacy Dispenser

Feb 2009 – July 2011

TESCO Pharmacy

Worked as a Pharmacy Dispenser during University.

- Worked in the Pharmacy to help put the knowledge learnt from university into context.
- Correctly received and dispensed prescriptions.
- Carried out stock inventories and date code checking.
- Counted and filed prescriptions at the end of each business day.

Education

General Pharmaceutical Council

Practicing as a qualified Pharmacist GPhC No: 2079732

Aug 2012 – Present

General Pharmaceutical Council

Qualified as a Pharmacist following successful completion of the GPhC registration examination
GPhC No: 2079732

Aug 2011 – July 2012

University of Sunderland

Master of Pharmacy (MPharm)

Second Class Honours (First Division)

Sept 2007 – July 2011

