

**From Complaint to Compliant: A Practical Guide to Overcome  
Current GMDP Challenges**

**AGENDA**

**Thursday 28<sup>th</sup> November 2024 (9:00 to 16:30 GMT)**

START TIME – END TIME	SESSION
09:00 – 09:10 (10 mins)	<b>Welcome and Introductions</b> (Richard Andrews)
9:10 – 9:30 (20 mins)	<b>Recent Updates to Guidance &amp; Regulations</b> (Richard Andrews)
9:30 – 10:00 (30 mins)	<b>GMDP Compliance - Reflections of Current Reality</b> (Darren Jones)
10:00 – 10:45 (45 mins)	<b>Annex 15: Equipment Qualification and Validation – Avoiding Common Pitfalls</b> (Mark Thompson)
10:45 – 11:05 (20 mins)	<b>Coffee Break</b>
11:05 – 11:50 (40 mins)	<b>Chapter 7: Outsourced Activities - Preventing Misunderstandings and Quality Problems</b> (Michelle Yeomans)
11:50 – 12:30 (45 mins)	<b>Seeing the Wood for the Trees - How to Identify, Prioritise and Maintain Perspective Critical to GMDP Compliance</b> (Lewis Corbett)
12:30 – 13:30 (1 hour)	<b>Lunch</b>
13:30 – 14:15 (45 mins)	<b>GDP Master Class - Current Challenges and Opportunities</b> (Tony Orme)
14:15 – 15:00 (45 mins)	<b>Effective GMP Refresher Training - Essential Factors for Success</b> (Expert panel ideas and discussion)
15:00 – 15:20 (20 mins)	<b>Coffee</b>
15:20 – 16:00 (40 mins)	<b>How to Influence GMDP Compliance – A Call to Action for QPs</b> (Phil Rose)
16:00 – 16:20 (20 mins)	<b>Q&amp;A Panel Session</b> (Expert panel answer your burning questions)
16:20 – 16:30 (10 mins)	<b>Closing Remarks</b> (Richard Andrews)